



Pacific Economy Report on unpaid work and volunteering in Aotearoa

24.8% of total sample

The research was guided by five research questions:

- What constitutes volunteering and unpaid work from currently available literature and data?
- What constitutes volunteering and unpaid work from the perspectives of Pacific peoples?
- How do volunteering and unpaid work contribute to the wellbeing of Pacific peoples and the creation and development of their wealth?
- How do Pacific volunteering and unpaid work contribute to the Aotearoa economy?
- What are the impacts of the COVID-19 Pandemic during the past on Pacific volunteering and unpaid work?

Qualitative focus groups and individual talanoa

27 Diverse participants

Online survey

516 Participants stratified by age, gender and region

46.3% NZ born

53.7% Born outside NZ

51% Female

49% Male

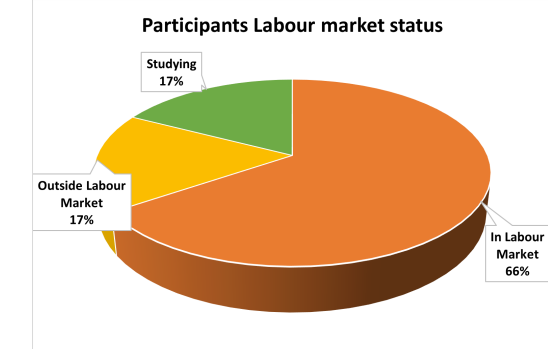
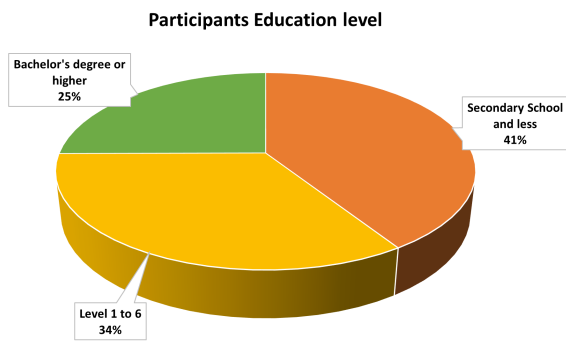
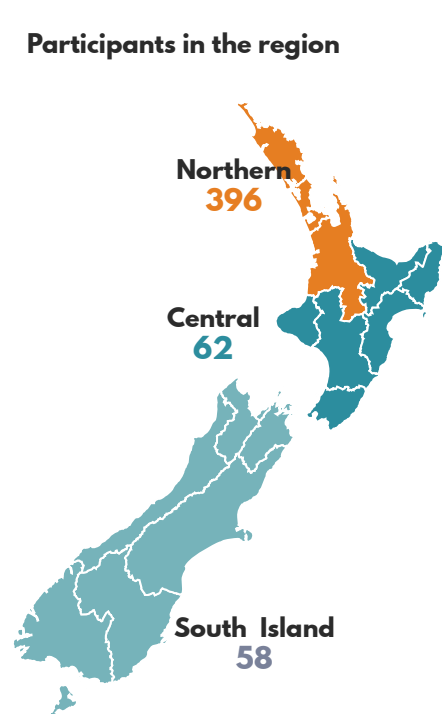
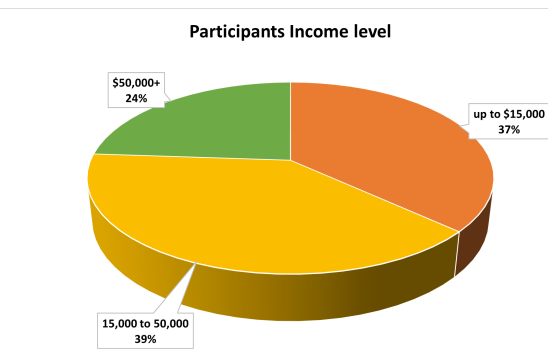
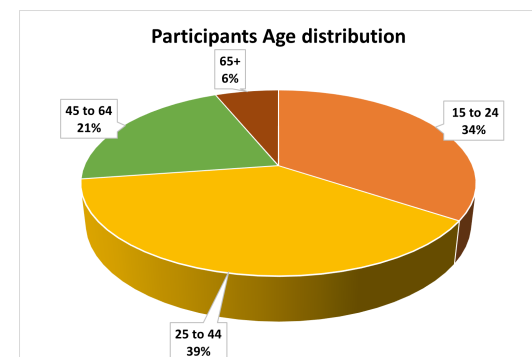
Years in NZ

10 years or less **24.2%**

11+ years **75.8%**

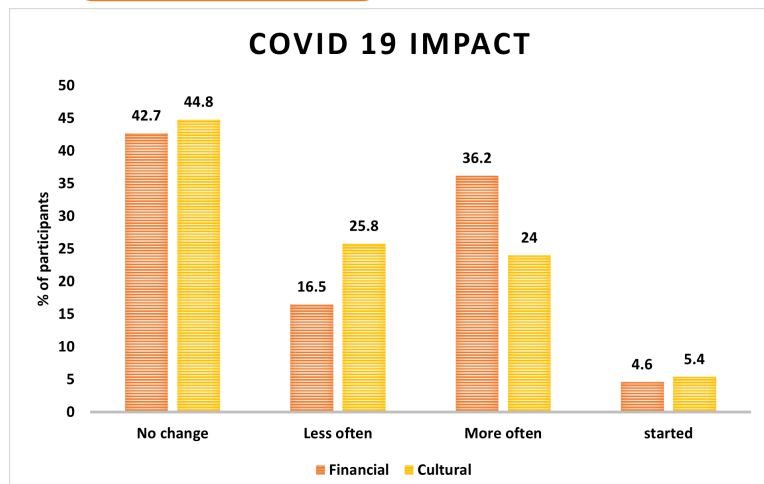
Participants were more likely to participate in unpaid work if they were:

- Over the age of 25
- Identified with having a religion
- Were **not** receiving government benefits
- Had achieved a **Bachelors degree or higher** in education



Tongans will be essential to improving the social, cultural, financial, and environmental wellbeing of Aotearoa in a post-COVID19 environment.

Before the lockdown, I hardly had quality time with my wife due to work and other commitments that I attended to physically. The virtual working space from home during COVID-19 allowed more quality time with my family. Lockdown upgraded our healthy, hygienic, and spiritual lifestyle and we are still... My family looked out for the families in desperate need in our church and neighbourhood. A family did the same to us when we first arrived here in NZ, so we decided to do likewise (to pay it forward) to other families because we know what it is like.



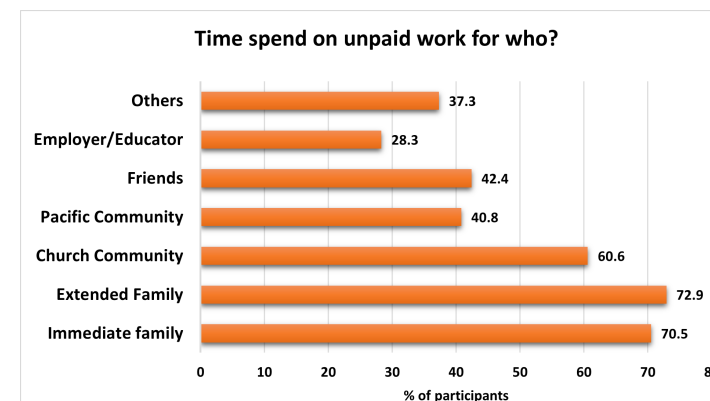
Tonga

Tongan involvement is values-based, culturally driven, and connected to faith and vā.

Ngāue tupu he 'ofa (work out of love)

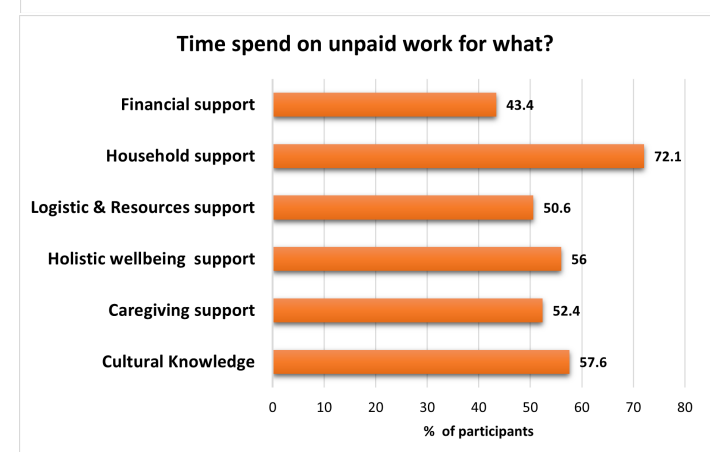
Contributed a total of over **\$15.4 million**

to the Aotearoa economy annually



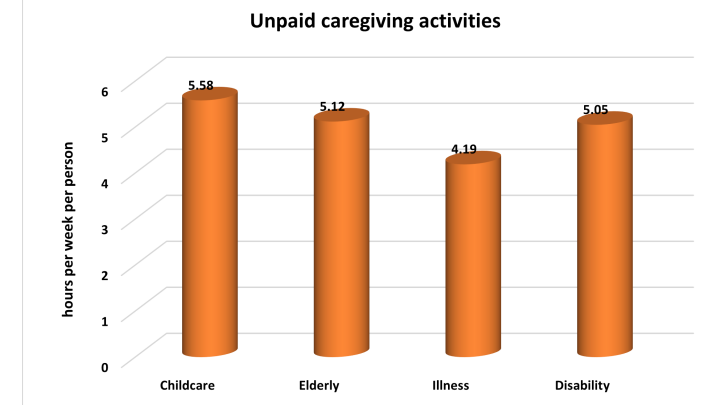
97.3% Took part in at least an hour of unpaid work or volunteering during the 4 months

Mo'ui manatu or manatu ki he kuohili - It shows we're embracing and appreciating the ancestry, culture and practices that is carried down from generation to generation which directly influenced how we were raised and nurtured. It's reciprocity in action.



259,060 Total hours spent on unpaid work over the 4 months

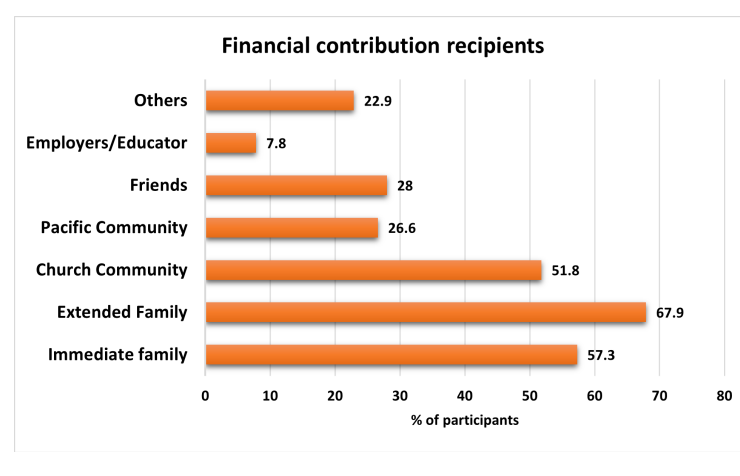
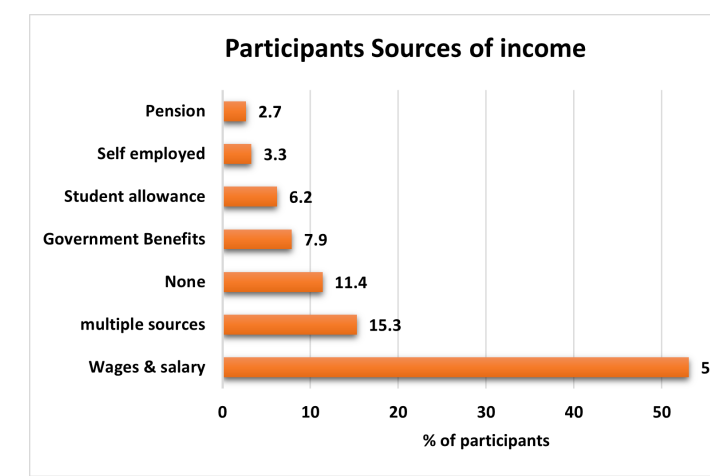
My parents were church ministers, and I grew up seeing their love for the people and their unpaid service. They say children see; children do; when people ask for help, I believe that God provides extra strength and energy to do the work.



43.4% Tongans reported giving cash or funds to others

\$32,317 Given to others a week

Contributed a total of over **\$565,087** Over a period of 4 months **\$148** /person/week



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Summary of key findings

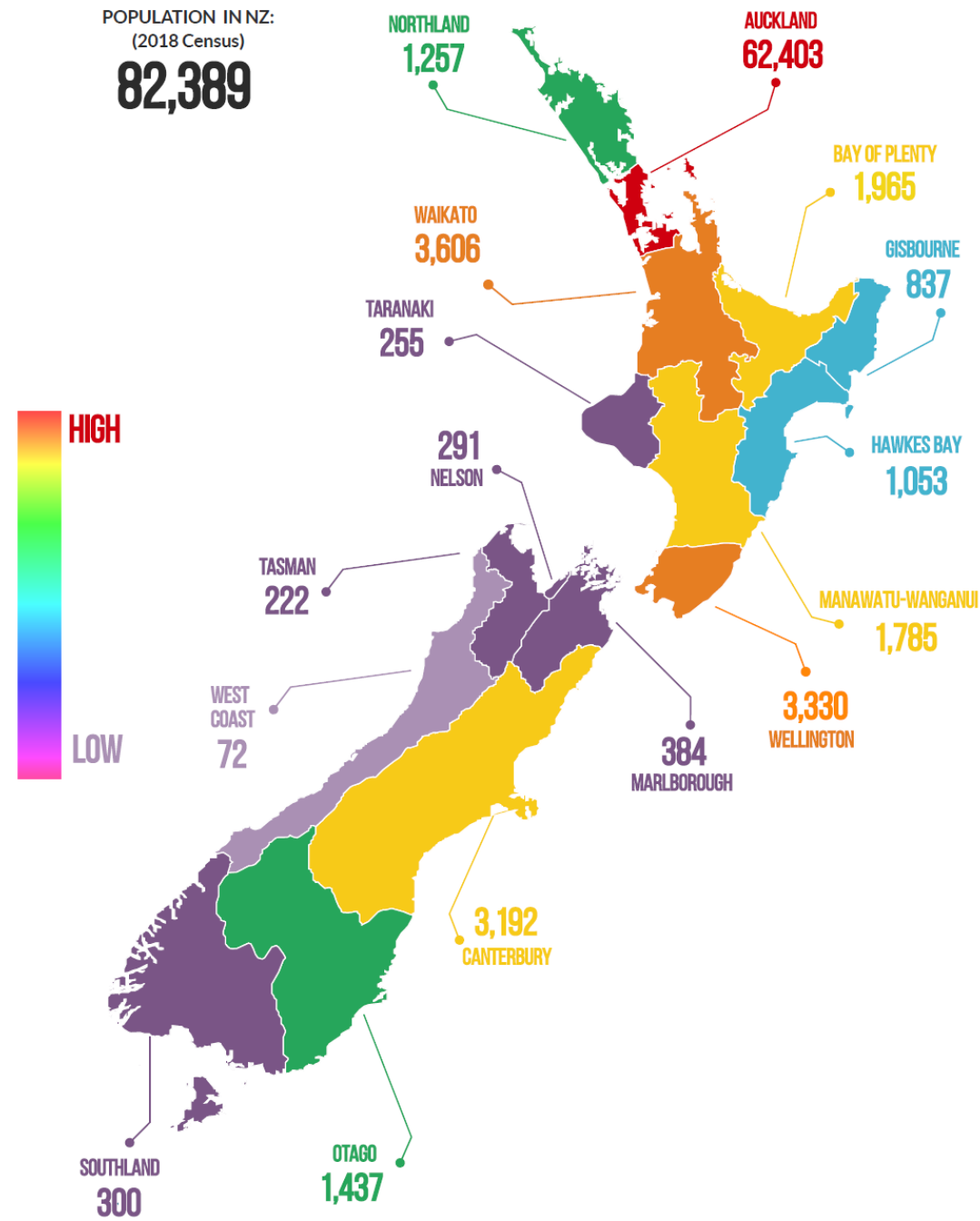
Tonga

Kakala framework



It's tied to our values and centered on love: 'ofa fatongia (love the call to serve), 'ofa 'oku fakasino, (love in action), mo'ui manatu he 'ofa (Love that remembers/acknowledgement of ancestors), ngāue tupu he 'ofa (work birthed out of love). It is also tied to loto tō (humility), tauhi vā (fostering and maintaining relationships, and tui (faith).

TOTAL TONGAN POPULATION IN NZ: (2018 Census)
82,389



"Ko e ngāue kuopau ke fai 'aki 'a e lotō (heart), loto'i fie ngāue (willingness) mo e loto vekeveke (passionate)"
"Foaki mo e ikai ha amanaki ke toe ma'u mai totongi (give it your all)"